

2009 CONTRACT NEGOTIATIONS

NATIONAL GRID
and
UWUA, AFL-CIO, LOCALS 350 & 369, BUW

COMPANY PROPOSAL #11 A-1

NEW CUSTOMER METER SERVICES PROGRESSION

The Company will create a new Customer Meter Services career path by combining the existing Meter Reading and Process Field Requests groups as follows:

<u>Current CMS</u>		<u>New CMS</u>
<u>Meter Reading</u>	<u>Process Field Requests</u>	
	Senior Technician	Meter Service Technician A
	Technician Apprentice Technician	Meter Service Technician B
Field Representative Meter Reader		Meter Service Representative

The new CMS roles and duties will be as follows:

Meter Service Representative

- All meter reading (Pedestrian, AMR, soft off & on)
- Physical offs
- ERT changes
- Leak survey and leak surveillance including classification
- Field collections
- *Wires down standby*
- Assist on two-person assignments as needed

Meter Service Technician B

- Emergency Response (i.e. Gas leaks, CO, No Gas)
- Turn On & Off
- Change/remove/set meter
- Inspect Regulator
- Residential and Commercial Fitting work up to & including meter size 1000 & associated regulator work
- Customer High Bill Investigation
- Clear gas service freeze ups & blockages
- *Storm restoration*
- Perform all duties of lower classification

Meter Technician A

- Investigate higher level metering conditions (i.e. Irregular or complex metering, Revenue Protection, crossed meters, shared metering and theft of service)
- Residential and Commercial Fitting work above meter size 1000 and associated regulator work
- Perform all duties of lower classifications

The number of employees in each classification and progression to higher classifications as determined by the Company.